



WKO COMPETITOR WITHDRAWAL & REFUND POLICY

Effective from: 1st August 2026

This policy applies to competitor entries for WKO events and should be read before an entry is submitted.

By submitting and paying for an entry, the entrant (or the entrant's parent/guardian where applicable) confirms that they have read and accepted this policy.

1. PURPOSE OF THIS POLICY

WKO events require substantial planning and financial commitments in advance.

Event expenditure and operational requirements are calculated using confirmed competitor numbers, anticipated bouts and category entries.

These costs may include:

- Venue hire
- Competition rings and tatami areas
- Officials and event staff
- Medical personnel
- Security
- Insurance
- Medals, belts and awards
- Equipment
- Administration
- Scheduling and matchmaking
- Other event-related expenditure

As an event approaches, an increasing proportion of these costs will already have been committed or incurred and may not be recoverable when a competitor withdraws.

For this reason, refunds reduce as the event approaches.

2. COMPETITOR WITHDRAWAL REFUNDS

Where a competitor chooses or is required to withdraw, the following standard refund scale will apply:

Withdrawal BEFORE the official draws are published

→ **100% REFUND**

Withdrawal AFTER the official draws are published

→ **75% REFUND**

Withdrawal during the 7 DAYS immediately preceding the event

→ **50% REFUND**

Withdrawal on the DAY BEFORE or DAY OF the event

→ **NO STANDARD REFUND**

Withdrawal at the event, including because the competitor is unable to compete following injury, illness or medical assessment

→ **NO STANDARD REFUND**

These percentages are intended to reflect the increasing costs, commitments, administrative work and potential losses incurred by WKO as the event approaches.

They are not intended to operate as a fine or punishment for withdrawing.

3. WITHDRAWALS AND ACTUAL LOSS

The above percentages represent WKO's standard assessment of the costs and losses ordinarily associated with withdrawals at each stage of event preparation.

Where appropriate, WKO may review the circumstances of an individual withdrawal, including costs already incurred, commitments that cannot reasonably be cancelled, whether the competition place or bout can reasonably be replaced, and any costs or losses reasonably avoided as a result of the withdrawal.

WKO will not seek to recover the same loss twice or retain an amount that would be disproportionate to the loss reasonably arising from the withdrawal.

4. INJURY AND MEDICAL WITHDRAWAL

Competitor safety always takes priority.

Nothing within this policy requires or encourages an injured or medically unfit competitor to compete.

A competitor who believes they are medically unfit should not compete simply to preserve an entry fee.

Where a competitor withdraws because of injury or illness, the normal refund timetable above will ordinarily apply because event expenditure and commitments may already have been incurred.

Where an event doctor or authorised medical professional determines that a competitor should not compete, that medical decision is final.

5. MINOR INJURIES, TRAINING KNOCKS AND FITNESS TO COMPETE

Combat sports inherently involve physical contact and competitors should reasonably expect normal training soreness, bruising and minor knocks.

However, WKO does not require a competitor to participate where doing so would be medically unsafe.

The decision whether a competitor is fit to participate remains subject to applicable WKO rules and, where appropriate, the decision of event medical personnel.

6. FAILURE TO ATTEND

A competitor who fails to attend the event without withdrawing beforehand will be treated as a **day-of-event withdrawal**.

No standard refund will therefore be payable.

7. MATCHMAKING AND OPPONENTS

Once draws and matchmaking have been completed, a competitor's entry may directly affect another competitor.

Opponents may have:

- Trained specifically for the event
- Made the required weight
- Incurred travel or accommodation costs
- Paid competition fees
- Arranged coaching
- Attended specifically for the scheduled contest

Late withdrawals can therefore materially affect both the event and other competitors.

Competitors are asked to notify WKO of a withdrawal as soon as reasonably possible.

8. IF WKO CANCELS THE EVENT

If WKO cancels an event and cannot provide the competition service purchased, entrants will be entitled to the refund or other remedy required by applicable consumer law.

This competitor-withdrawal policy does not remove or restrict any statutory rights that an entrant may have where WKO is responsible for failing to provide the contracted service.

9. SIGNIFICANT EVENT CHANGES

Where WKO makes a significant change affecting the service purchased, any refund entitlement will be considered in accordance with the entrant's statutory rights and the circumstances of the change.

10. UNMATCHED COMPETITORS

Where WKO is unable to provide a suitable competition opportunity in a category entered, the entrant will be offered the applicable remedy, which may include transfer to another suitable category, event credit or full refund, subject to the circumstances and the entrant's statutory rights.

An entrant will not be required to accept a materially different category or contest solely to avoid receiving a refund otherwise due.

11. REFUND REQUESTS

All withdrawal and refund requests must be submitted through the method specified by WKO and should include:

- Competitor's name
- Event
- Category/categories entered
- Club/team
- Reason for withdrawal
- Date WKO was notified

The date WKO receives the withdrawal notification will normally determine which refund stage applies.

12. STATUTORY CONSUMER RIGHTS

Nothing in this policy excludes, restricts or attempts to override rights that cannot lawfully be excluded under UK consumer law, including the **Consumer Rights Act 2015**.

Entries for WKO competitions relate to sporting/leisure activities taking place on a specified date or during a specified period. Such contracts are generally excluded from the statutory

14-day cancellation right applicable to many distance contracts under Regulation 28 of the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.

Any cancellation or refund provision remains subject to applicable consumer law and the requirement that consumer contract terms are fair and transparent.

13. ACCEPTANCE

Entrants should read this policy before entering.

By completing an entry and making payment, the entrant confirms acceptance of the published event terms, including this withdrawal and refund policy.

ENTER • COMMIT • COMPETE

WKO recognises that genuine injuries and unforeseen circumstances occur.

At the same time, late withdrawals create real costs and can leave opponents without contests after they have trained, travelled and prepared to compete.

For that reason, competitors should only enter when they genuinely intend to participate and should notify WKO at the earliest opportunity if circumstances change.